

Privacy statement for professional users of Webcamconsult BV services

Webcamconsult BV, established in Heveland 9, 4617 MA Bergen op Zoom, is responsible for processing personal data as described in this privacy statement.

Contact details

<https://www.webcamconsult.com>

Heveland 9

4617 MA Bergen op Zoom, Netherlands

+31-164-794500

Data Protection Officer

Mr. M.Tjioe is data protection officer of Webcamconsult BV. He can be reached via info@webcamconsult.com

Personal data that we process

Webcamconsult BV processes your personal data by allowing you to use our services and/or because you choose to provide these data to us.

Below you will find a list of the personal data that we process:

- First and last name
- Gender
- Date of birth
- Address details
- Phone number
- E-mail address
- Internetbrowser/App and device type
- IP-address
- Other personally identifiable information you provided for example by actively creating a profile on this website, in correspondence and by telephone
- Bank account number

Special and/or sensitive personal data that we process

Webcamconsult BV processes the following special and/or sensitive personal data from you:

- appointment data with your patient/client
- data of persons under 16 years of age

Our website and/or service does not intend to collect information about website visitors who are younger than 16 years. Unless they have permission from parents or guardians. However, we cannot check whether a visitor is over the age of 16. We encourage parents to be involved in the online activities of their children, so to prevent data be collected about children without parental consent. If you are convinced that we have collected personal information without the consent of a minor, please contact us via info@webcamconsult.com, then we will remove this information.

For what purpose and based on what basis are personal data processed by us

Webcam consult BV processes your personal data for the following purposes:

- Fulfil your consultation
- To deliver services to you
- Fulfil your payment
- Sending our newsletter
- To be able to call or email if this is necessary in order to perform our services
- To inform you about changes to our services and products
- To offer you the opportunity to create an account

Automated decision making

Webcam consult BV does not take decisions on matters on the basis of automated processing that may have a considerable impact on people. We are talking about decisions taken by computer programs or systems, without a human being (for example, an employee of Webcam consult BV) in between.

How long we store personal data

Webcam consult BV saves your personal information no longer than is strictly necessary regarding the goals for which your information is collected. We apply the following retention periods for the following (categories) of personal data:

Personalia > Until cancellation of account > To be able to deliver our services and send invoices

Appointment information > Depending on your configuration setting > you have the option to destroy this appointment data automatically and irreversibly

Technical data > 24 hours > For technical support

Sharing of personal information with third parties

Webcam consult BV provides personal information only if this is necessary for the implementation of our agreement with you or to comply with a legal obligation.

Cookies, or similar techniques, we use

Webcam consult BV uses only technical and functional cookies. And analytical cookies that do not infringe your privacy. A cookie is a small text file that is stored on your computer, tablet or smartphone at the first visit to this website. The cookies we use are necessary for the technical operation of the website and your ease of use. They make sure that the website is working properly and remember your preference settings. Also we can optimize our website. You can opt out of cookies by your internet browser so that it does not save cookies anymore. In addition, you can also delete all information previously stored via your browser settings.

By the removal and blocking of these technical and functional cookies the webcamconsult service may be no longer be able to work properly.

View, modify, or delete data

You have the right to view your personal information, to correct or remove it. You can do this using the dashboard. In addition, you have the right to withdraw any permission for the data processing or to object to the processing of your personal data by our company and you have the right to ask for data portability. That means that you can submit a request to us to send the personal data that we have in a computer file to you or an organization you indicate.

Would you use your right to object and/or right to data portability or do you have any other questions/comments about the data processing, please send a specified request to info@webcamconsult.com.

To ensure that the request for inspection is done by you, we will ask you a copy of your photo ID in the request. Make this copy your passport photo, MRZ (machine readable zone, the Strip with numbers at the bottom of the Passport), passport number and social security number black. This to protect your privacy. Webcamconsult BV will respond to your request as soon as possible, but in any case within four weeks.

Webcamconsult BV would also point out that you will have the possibility to complain to the national enforcement body in our country, Autoriteit Persoonsgegevens. Please use the following link: <https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

How we protect personal information

Webcamconsult BV takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you have the impression that your data is not properly secured or there is evidence of abuse, please contact our customer service or via info@webcamconsult.com. Webcamconsult BV has the following measures to secure your personal information:

- Security software, such as a virus scanner and firewall.
- TLS (former SSL) We send your data via a secure internet connection. This you can tell by the "https" address bar and the padlock icon in the address bar.

-DKIM, SPF and DMARC. These are three internet standards that we use to prevent you from receiving e-mails with our name that contain viruses, spam or aimed to get personal data (login).

-DNSSEC is an extra security (in addition to DNS) to resolve a domain name (www.webcamconsult.com) to its associated IP address (37,128,147,238); It is equipped with a digital signature. You can automatically check that signature. By that, we prevent that you will be directed to a false IP address.